

Installnet Partner in Excellence Award



Installnet's Partner in Excellence program recognizes Service Providers that provide outstanding service in all aspects of their business. Companies that consistently exceed our high level of standards and prioritize delivering an exceptional customer experience are key to our growth, and we are excited to recognize these extraordinary partners.

Utilizing a Net Promoter Score (NPS) format, we conduct surveys for all projects to gauge the overall success of each endeavor. The NPS framework, widely embraced by Fortune 500 companies and various other organizations, ensures that our survey not only accounts for the exceptional service standards upheld by Installnet but also encompasses other critical elements of the project that profoundly influence its success.

The Partner in Excellence Award acknowledges the top 10 percent of our network partners based on their Net Promoter Score using the following criteria:

- Completed a minimum of 50 jobs during the award year
- Maintain good standing with Installnet
- Attend at least one conference in the last four years

The Partner in Excellence awardees will be announced in January for the preceding year. These outstanding companies will receive internal recognition within Installnet, and they are authorized to display the "Partner in Excellence" badge on all their marketing materials.

